

Reponses April 2016 - Friends & Family Test

Responses – To the question “How likely are you to recommend our GP practice to friends & family if they needed a similar care or treatment?”

4 replied that they are extremely likely to recommend.

Comments:

An extremely helpful receptionist – went out of her way – to assist in getting an appointment with a doctor for a dressing change.

Staff very sympathetic and caring

Staff kind & caring – left flowers and chocolates

Been seeing Dr Whale for over 2-years for a number of mental and physical problems; I have had and have always without exception found her to be professional, sympathetic & caring. This applies to all staff members I have come into contact with.