

Responses to November 2015 - Friends & Family Test

Responses – To the question “How likely are you to recommend our GP practice to friends & family if they needed a similar care or treatment?”

11 replied that they are extremely likely to recommend

7 replied that they are likely to recommend

Comments:

Home visit – very kind & understanding

Thank you for sorting out appointments

For helping with appointments

Appointments sorted

Prescription done very quickly – thank you

Always on time, very, very helpful & friendly

Always there when needed most – Brilliant, what more can I say

Thanks for support with sorting out different appointments and times needed

Listened to my problems & suggested a course of action & tests; medications that I have been given have all worked for my complaints.