

Reponses May 2017 - Friends & Family Test

'How likely are you to recommend our GP practice to friends & family if they needed similar care or treatment'?

Extremely Likely: 7

Comments as follows:

Would like to extend thanks to Phil Cooper & Dr Yates for their care and support

I am very happy with the staff they are all good to me and I really appreciate it.

Thank you to reception staff and HCA Velda.

Thank you to all involved with my mother's care.

Just out of hospital and the practice phoned to check up on me – very grateful for the call and the excellent care.

Big thank you from the Patient Participation Group members for the great service we receive from all staff in the practice during these difficult times in GP land!

Thank you for taking the time to complete the questionnaires.

Collette Fisher

Practice Manager

