

Reponses November 2017 - Friends & Family Test

'How likely are you to recommend our GP practice to friends & family if they needed similar care or treatment'?

Extremely Likely: 3

Likely: 1

Comments as follows:

Patient phoned to thank all staff for their help while she was waiting for an ambulance to take her to hospital – very grateful for all the care and kindness

Good service all round.

Best Practice ever been registered with for ease of booking appointments, flexibility and willingness to help. Can't thank all staff enough.

Mr L called surgery to say many thanks to Dr Solway & all staff for help prior to his admission to hospital – on the mend now – thanks to all.

Praise for receptionist, Sheree very helpful – patient could not praise enough!

Collette Fisher

Practice Manager